

Human Services - Community Service

Honolulu Community College's Human Services - Community Service Option (HSER) has been designed to train students for human services settings such as group homes; mental health centers; family, child, and youth service agencies; and programs concerned with alcoholism, drug abuse, family violence and aging. An important feature of this program is the practicum requirement in which students have 450 hours of supervised work experiences at a social service agency.

Program Entry Requirements

English Requirements:

None

Math Requirements:

None

Recommended Preparation

Classes in basic English and math

Costs (not including tuition)

Books: \$200 - \$300 per semester

Additional course materials: \$50 - \$75 per semester

Program Technical Standards

Our program technical standards have been developed to help students understand the minimum essential mental, physical, and behavioral skills necessary for participation in and completion of all core aspects of our curriculum.

As an HSER student, you will be expected to do the following:

General: Apply concepts from human development research and best practices in the field to work effectively with individuals and their families.

Specific: Read textbooks and handouts.

Do research using library and Internet resources.

Identify and define problems.

Discuss issues and challenges in the field.

Analyze case studies.

Explain connections between causes and effects.

Suggest possible solutions to problems.

Create and implement developmentally appropriate service plans.

Select appropriate counseling and guidance techniques.

Evaluate services and plans for needed improvements.

General: Make independent observations and assessments of individuals and their environments in order to make proper referrals.

Specific: Observe and evaluate appearance and behavior of individuals in one-on-one or group settings.

Assess environment for health and safety.

Perceive verbal and nonverbal cues and respond appropriately.



HSER student reads textbooks and handouts.



HSER student makes independent observations and assessments.

Thinking
skills

Sensory/
Observation
skills



3 HSER student gives a presentation based on her practicum experiences.

Motor skills

General: Possess sufficient physical condition and mobility to perform practicum responsibilities.

Specific: Travel to conduct on-site visits, interviews, or group discussions.
Maintain regular attendance to meet practicum requirements.
Meet physical requirements which vary by practicum site.



4 HSER students plan and conduct interviews.

Communication skills

General: Communicate effectively to gather and convey information.

Specific: Participate in group discussions.
Follow instructions.
Compose referrals or instructions.
Plan and conduct interviews.
Write essays and reports.
Do presentations.

Behavioral skills

General: Behave appropriately and safely in a social services environment.

Specific: Demonstrate maturity and sensitivity in dealing with people of all ages.
Exercise good judgment.
Work cooperatively with partners and groups.
Use appropriate interpersonal skills.
Follow safety procedures.



5 HSER students use appropriate interpersonal skills.

Environmental tolerance

General: Function safely in a typical classroom environment

Specific: Work for prolonged periods amidst:
Artificial lighting
Air conditioning
Dust and odors
Residue from cleaning products

For More Information

If you are interested in our program, we encourage you to meet with our HSER counselor (phone: 845-9129) and refer to the information at <http://tech.honolulu.hawaii.edu/hser/community.html> to decide whether the HSER program is right for you.

Please keep in mind that you will have to fulfill additional requirements to be eligible for certification exams or licensure in the field. For more information go to

<http://www.hawaii.gov/dcca/areas/pvl/programs/socialworker>

<http://www.state.hi.us/health/permits/trades/trades/adcert.html>

http://www.hiwi.org/admin/uploadedPublications/497_Exploring_Social_Worker_Jobs_in_Hawaii.pdf

Disability Accommodations

We have developed our technical standards in compliance with the Americans with Disabilities Act and Section 504 of the Rehabilitation Act of 1973. We will provide reasonable accommodations to qualified students with disabilities. If you are interested in our program, we encourage you to review the program technical standards and course information at <http://tech.honolulu.hawaii.edu/hser/community.html> to decide whether the HSER program is right for you.

If you have questions about the HSER program, please call the HCC Counseling Office at 845-9129. Individuals with hearing impairments may call 845-9270 (v/t) or use the Telecommunication Relay Service at 1-877-447-5990.

If you have questions about disability access and accommodations, please direct them to HCC's Services for Students with Disabilities (SSD) at 845-9282 (v/t), 845-9272 (v/t), or e-mail access@hcc.hawaii.edu. SSD will be happy to meet with you, evaluate your disability documentation, and, as appropriate, recommend reasonable accommodations consistent with your documented limitations and the technical standards of the program. We will keep your disability information confidential within the parameters of the accommodation process.